

Quality policy of agro Interlink GmbH

agro Interlink GmbH is a dynamic trading company which, after careful selection of global manufacturers, supplies the European food and feed industry with high-quality products. In particular, the company offers products of the following categories: specialty lipids - such as tocopherols, antioxidants and plant extracts, sterols and derivatives, fat-soluble vitamins and carotenoids, as well as partly their raw materials and raw materials (sourcing and trading) - functional oils & fats - such as omega-3 oils, fats in powder or flake form, partly bound on carrier materials and other specialties. In addition, we offer vegetable oils, fats, their seeds and lecithin from certified organic sources.

The general goal of agro Interlink GmbH is to maintain and strengthen the trust of customers by ensuring a high quality of the products and services offered according to their expectations and needs and on the long run. We strive to provide services in a timely and reliable manner. We stand for openness, transparency and honesty in communication.

In order to satisfy the customer, agro Interlink GmbH ensures a high quality of the products offered. Our suppliers are regularly audited. All products are subject to regular quality checks by the manufacturers and our own sampling and analysis in cooperation with accredited laboratories. This careful control guarantees a reproducible level of quality and food safety. Our specifications contain the parameters to be tested and their analysis frequency. In most cases, we can also offer customer-specific solutions. Our activities are also aimed at the continuous improvement and improvement of security in the supply chain.

Constant and honest relationships with suppliers and business partners guarantee reliability and make it possible to fulfill difficult and large orders in a relatively short time.

agro Interlink GmbH aims to become a leading company on the European and international market in the field of trade in the above listed food and feed additives. These beliefs form the basis for defining the company's strategic goals:

- rapid response to changing customer needs,
- constant monitoring and analysis of customer satisfaction,
- comprehensive and timely customer service,
- constant expansion of sales markets,
- Cooperation with qualified suppliers who guarantee products of the highest quality,
- continuous improvement of the qualification of the company's employees,
- Hazard identification and risk assessment and constant monitoring and analysis with a view to avoiding health risks of the products offered,
- timeliness and reliability of the services provided,
- Activities to increase the level of safety in the supply chain,
- Legal compliance along the entire supply chain
- Focus on sustainability and compliance with environmental protection requirements,
- act in accordance with ethical standards.

agro Interlink GmbH is currently a member of the Round Table for Sustainable Palm Oil (RSPO). Further certifications such as FSSC 22000, Fami-QS, RSPO and Kosher are currently in preparation and should be implemented by the end of 2024.

They make every effort to make agro Interlink a trustworthy partner and to ensure a high level of security in the supply chain. At the same time, they are responsible for the quality, health security and legality of the delivered goods.

The management undertakes and all employees to implement the provisions of the management system in their daily work and to continue their active development, to improve its effectiveness and to monitor and update the fulfillment of all requirements relevant to the organization normative and legal. The company management declares to constantly improve the quality of the services provided in order to meet all, even the most difficult customer requirements within the existing possibilities.

You are welcome to address all your needs, questions and concerns to us at quality@agro-interlink.com. We guarantee you short-term feedback and the greatest possible care in answering.

agro Interlink GmbH, 17 February 2024

A handwritten signature in blue ink, appearing to read "Stefan Urvat", is written over the printed name and title. A blue arrow points from the signature down towards the name.

The logo for agro Interlink, featuring a stylized green and yellow square icon to the left of the text "agro Interlink".
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Stefan Urvat
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